



FREQUENTLY ASKED QUESTIONS

Q: What to expect at The Karma Outdoor Zone (The KOZ)?

A: Incredible Live Music
Covered Outdoor Amphitheatre
Food & Beverage Available for Purchase
Party Bus Transportation Included (Bus Transportation Tickets Are Limited)
Adult Field Trip Vibes (18+)

Q: What time and location does the Park and Ride Bus depart?

A: 5:45pm - Hotel Play & Stay Option
Pick up at Best Western Premier Denham Inn & Suites 5207-50 Avenue, Leduc, AB
*Parking at hotel is ONLY permitted if staying as a guest under Karma Room Block.
Bus Pick Up Behind Gas Station next to Hotel

6:00 pm - Leduc Common Park & Ride
Pick up at Planet Fitness Parking Lot, 5401 Discovery Way, Leduc Common

Q: Am I able to drive to the Karma Outdoor Zone (The KOZ) events?

A: Yes, you can select ticket option to Drive to Venue. There will be an additional \$10/vehicle charge for those that wish to drive to the venue. Cash/Credit/Debit Accepted.
Directions to venue will be provided to purchaser of tickets. If further clarification is required please email tammy@karmaconcerts.com

Q: Hotel Option "Play & Stay" information:

A: This is for patrons who would like the 'evening out' experience and not have to drive home.

To Add Hotel Package: Premiere Best Western Denham Inn & Suites 5207-50 Avenue Leduc, AB. Contact hotel at 780-986-2241 to book a room.

Mention Karma Concerts to receive the preferred rate. The KOZ Rate: \$129.99 + tax
Queen Double Occupancy / King

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 the **KOZ** SUMMER
Concert
SERIES

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Q: What is the timeline of The Karma Outdoor Zone events?

A: 5:45pm BUS DEPARTURE Play 'n Stay - HOTEL guests only
6:00pm BUS DEPARTURE Park 'n Ride - Planet Fitness Leduc Parking Lot

The KOZ Timeline:

6:30pm Guest Arrival at the KOZ
Food Truck on site for purchase
Beverage Service for purchase
7:30pm Entertainment
11:30pm Bus & Guest Departure

Q: Will there be food and beverages at the venue?

A: Yes. A food truck will be on site and bar service is available for purchase.
Gluten Free and Vegan options available. No outside food or beverages permitted.

Q: How can I pay for food and beverages?

A: We accept Debit, Cash or Credit Cards on site.

Q: Where can I get additional information from the organizer?

A: Email your questions to tammy@karmaconcerts.com

Q: What is your refund policy?

A: Due to the outdoor nature of venue, inclement weather could be a factor on this day.
Guests are encouraged to dress accordingly and be prepared for the weather conditions of the day. Event will run, rain or shine. Refunds will not be provided.

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